

How to Change the Dosing Reminder Time

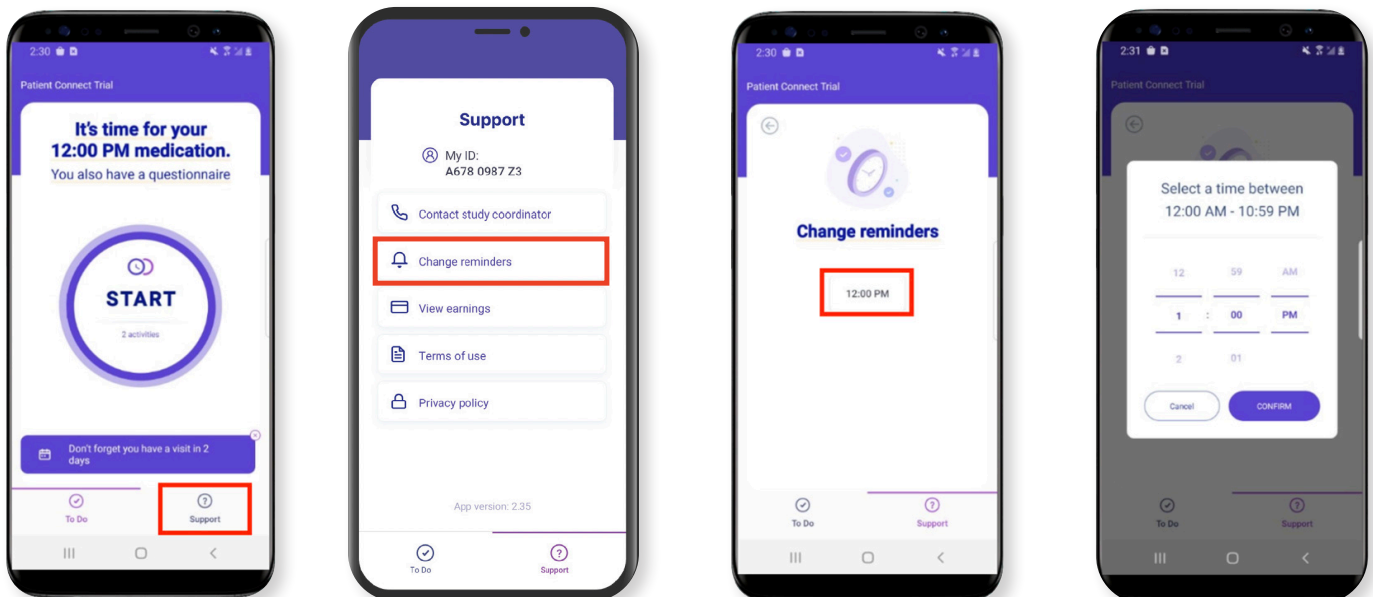
Please Note

The reminder time is for IP Dosing. This notification reminder cannot be changed if the participant is not in a phase that requires IP dosing (e.g. a questionnaire only screening period). Alarms for other functions such as visits or ePRO, cannot be changed.




Q. How can my participant change the dosing reminder time?


A. The participant can change the dosing reminder time via their app. Please follow the steps below:

1. From the Patient Connect app home screen, tap on **SUPPORT** on the lower righthand corner of the screen
2. This takes you to the list of various support options. Tap on **CHANGE REMINDERS**
3. It will display the current reminder time. Tap on the time to modify it
4. Adjust the time in the window that appears and tap **CONFIRM** to apply the change
5. Close and reopen the app to reflect the changes



The Site Coordinator dashboard may take about 24 hours to reflect the new reminder time. Once it does, you will see it on the “Summary” tab as shown below:

PARTICIPANT #	START DATE	7 DAY HISTORY	TODAY (MON)	ADHERENCE
		MON TUE WED THU FRI SAT SUN	DOSE 1:	
 260432-000503 <small>Screening period</small>	2025-07-18			94%

SUMMARY	CALENDAR	PARTICIPANT SETTINGS	CONTACT PARTICIPANT												
PARTICIPANT SUMMARY Days into Screening period : 18 days Screening period Start Date: 18 July 2025 Screening period End Date: 13 August 2025 Treatment Regimen: Screening		<div style="border: 1px solid purple; padding: 2px;">Reminder Time: 08:00 (ART)</div> Screening period Duration: 27 days Patient Type: Patient Connect <input type="button" value="TRIAL PERIODS"/>	ADHERENCE DETAILS  <table border="0"> <tr> <td>■ Taken</td> <td>94.1%</td> <td>■ Self-reported</td> <td>5.9%</td> </tr> <tr> <td>■ In-clinic</td> <td>0%</td> <td>■ Site-reported</td> <td>0%</td> </tr> <tr> <td>■ Missed</td> <td>0%</td> <td></td> <td></td> </tr> </table>	■ Taken	94.1%	■ Self-reported	5.9%	■ In-clinic	0%	■ Site-reported	0%	■ Missed	0%		
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